

441—172.31(234) Provider selection. With the exception of legal services for permanency, family-centered supportive services shall be purchased through a formal competitive selection process according to the requirements of 11—Chapters 106 and 107. With the exception of service-area-specific services, family-centered supportive services shall be available on a statewide basis.

172.31(1) The department shall procure family-centered supportive services within specific geographic areas.

172.31(2) The request for proposals shall specify:

- a.* The minimum qualifications and requirements for consideration as a provider;
- b.* The scope of services to be purchased;
- c.* The specific geographic areas to be covered; and
- d.* The duration of contracts to be awarded.

172.31(3) The department shall select one or more providers within each geographic area based on service needs and the number and quality of provider proposals.

172.31(4) When multiple providers are selected to serve the same geographic area, the department shall implement a fair and equitable case referral process.